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**Guide Name:**

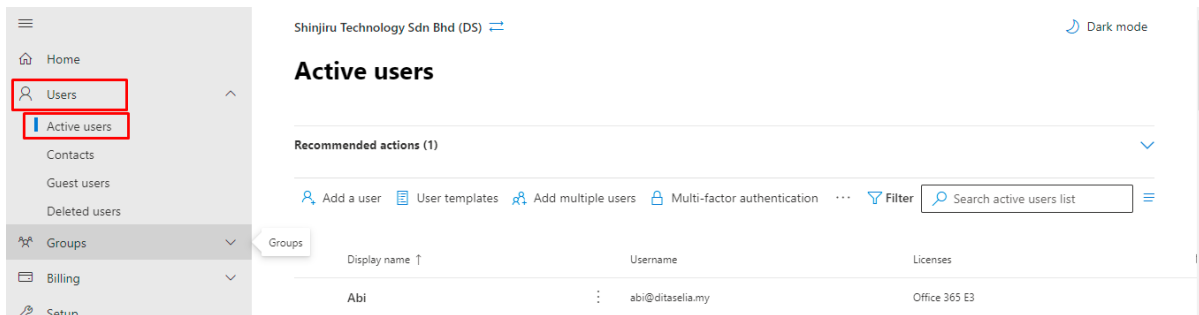
**Enable or disable authenticated client SMTP submission (SMTP AUTH) in Exchange Online**

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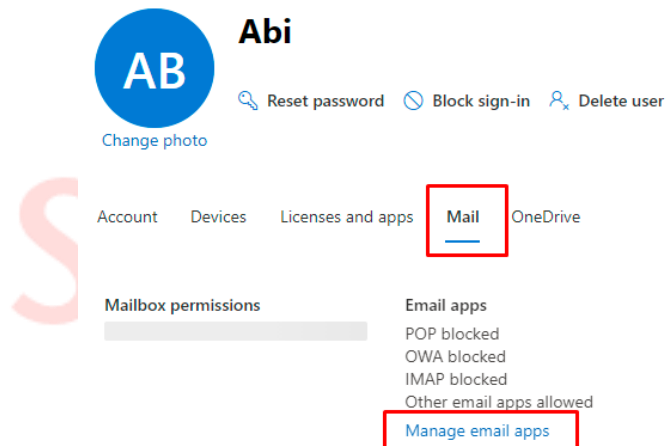
shinJiru

Use the Microsoft 365 admin center to enable or disable SMTP AUTH on specific mailboxes

1. Open the [Microsoft 365 admin center](#) and go to **Users > Active users**.



2. Select the user, and in the flyout that appears, click **Mail**.
3. In the **Email apps** section, click **Manage email apps**.



4. Verify the **Authenticated SMTP** setting: unchecked = disabled, checked = enabled.

## Manage email apps

Choose the apps where Abi can access Microsoft 365 email.

- Outlook on the web
- Outlook desktop (MAPI)
- Exchange web services
- Mobile (Exchange ActiveSync)
- IMAP
- Pop
- Authenticated SMTP

5. When you're finished, click **Save changes**.

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**Save changes**

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