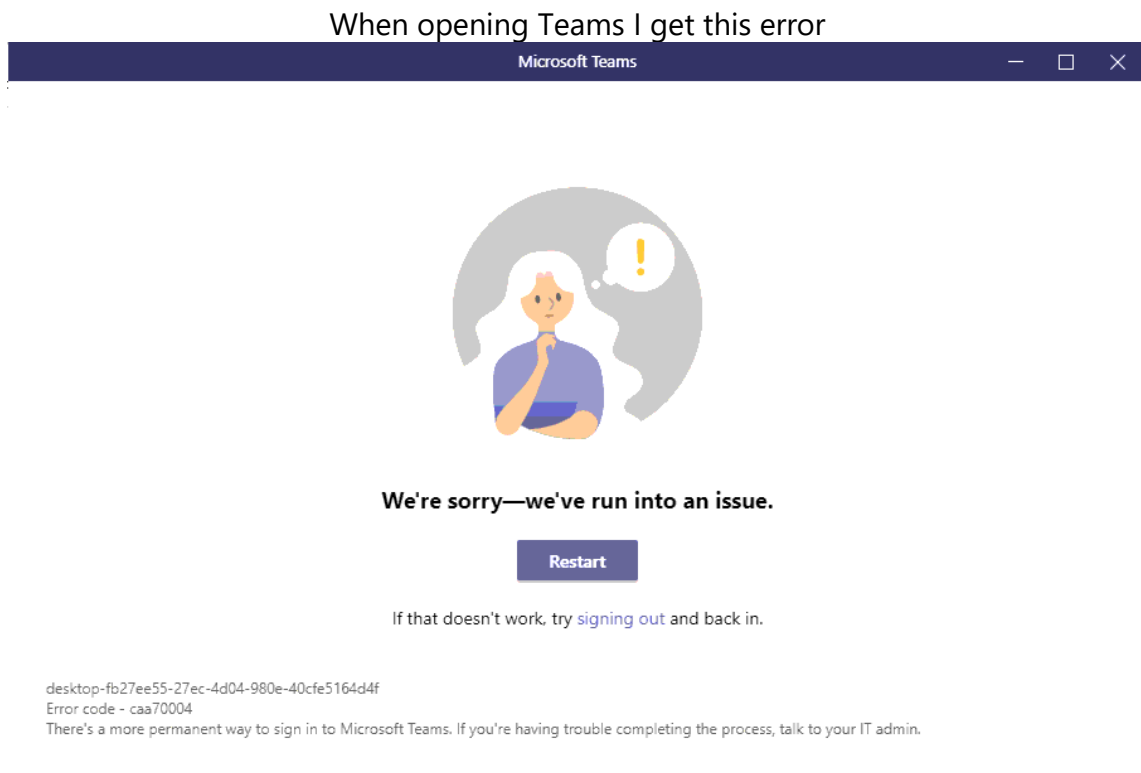

Guide Name:

How to Troubleshoot Issue with Teams Problem

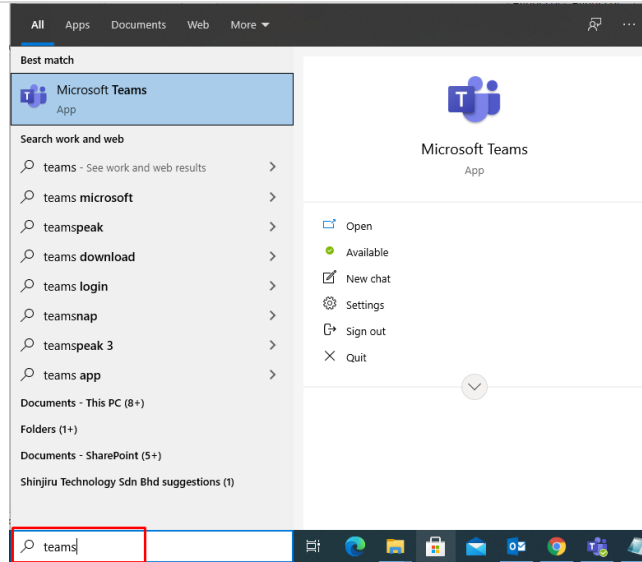
shinJiru

Teams Error - "We're sorry -- We've run into an issue"

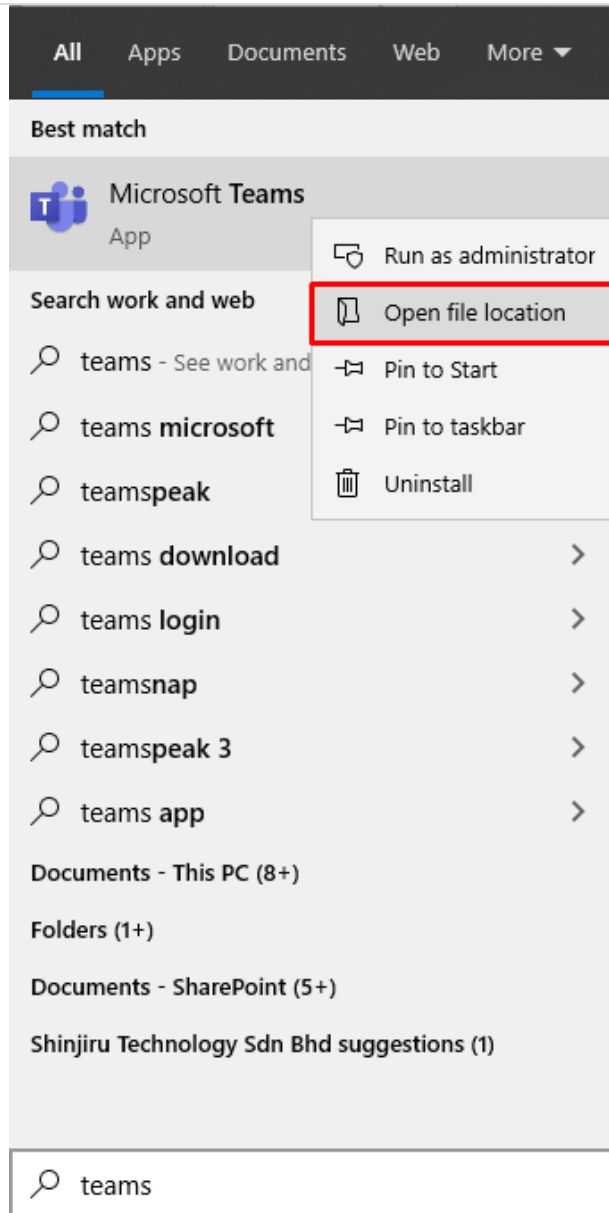


Solution:

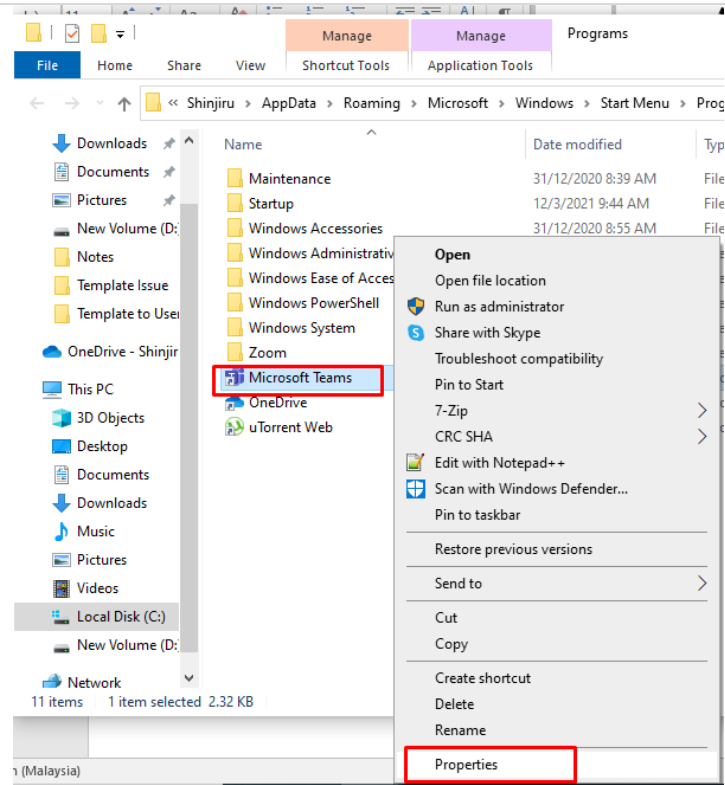
1. In the search box on the taskbar, type the name of the program or app you want to troubleshoot (Microsoft Teams).



2. Select and hold (or right-click) it, and then select **Open file location**.



3. Select and hold (or right-click) the program file, select **Properties**, and then select the **Compatibility** tab.



4. Select **Run compatibility troubleshooter**.

